



DIAMOND STEEL INDUSTRIES L.L.C.

QUALITY POLICY

DIAMOND STEEL INDUSTRIES L.L.C. is an established steel fabrication company providing solutions for various needs, from the supply of fabricated material to the management of whole (or partial) projects for its clients. We will consistently strive to provide the customer with high quality products and services to the agreed schedule in accordance with the delivery requirements, expectations and specifications.

We believe that a systematic and process-based approach to quality assurance is the optimal way to ensure consistent and continual improvement to which the company is committed. To this end the company has established a quality management system designed to comply with the requirements of the ISO 9001:2015 international standard. It is the responsibility of all Company personnel to ensure ongoing compliance to this standard by applying relevant processes and procedures within our operations.

The management is committed to ensuring that customer satisfaction and perception of the degree to which we meet or exceed their expectations is maintained at a very high level. The company will obtain and monitor this information and will establish targets and objectives that will facilitate continual improvement with respect to all aspects of customer satisfaction.

The management undertakes to provide the resources and training necessary to ensure that all those undertaking any required task is competent to do so. All personnel are responsible for the quality of their own work and all employees will make themselves familiar with the systems and processes involved in the completion of each task.

The Policy will be prominently and publicly displayed, ensuring that personnel are fully conversant with the quality aims of the Company. The Policy will also be accessible on the company internet site <http://www.diamondsteelind.com>

This Policy will be reviewed at least annually to ensure its suitability and continued relevance

Verified by E-Signature

Abdulla Darwish
Group Managing Director
Saif Bin Darwish

Date:
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